



You will hear three different extracts. For questions 1–6, choose the answer (A, B or C) which fits best according to what you hear. There are two questions for each extract.

Extract One

You hear two friends discussing an art exhibition.

- 1 The woman was disappointed that
 - A the exhibition did not match its advance publicity.
 - B her favourite artist was not represented.
 - C the paintings were poorly displayed.
- 2 What is the man's attitude towards art exhibitions?
 - A They make him feel that he doesn't know enough about art.
 - B He assumes he won't like the people who regularly attend.
 - C It annoys him that paintings aren't discussed in enough depth.

Extract Two

You hear two friends, Tony and Marion, discussing a problem at Tony's workplace.

- 3 In Tony's opinion, a colleague is treating him badly because
 - A he has a different standard of living from her.
 - B he is the newest member of the department.
 - C he is much younger than she is.
- 4 What do they agree that Tony should do?
 - A look for a new job
 - B ask his line manager for help
 - C talk to the person who is treating him badly


You hear a writer called Ross telling a friend called Erica about a problem he has with his publisher.

5 Why is Ross annoyed about what his publisher wants him to do?

- A He hasn't been consulted about the changes.
- B He will have to cancel his holiday.
- C He won't be paid for the extra work.

6 Why does Erica talk about her cousin?

- A to suggest to Ross that he should not overreact
- B to remind Ross of his motives for writing the book
- C to encourage Ross to negotiate with his publisher

 06 You will hear Jack Charlesworth, the manager of a UK supermarket, talking to a group of business students about his work. For questions 7–14, complete the sentences with a word or short phrase.

WORKING IN A SUPERMARKET

Jack's main concern is what he calls the customers' (7)

Jack believes it is important to treat customers in a friendly way, particularly if they feel (8)
on arrival.

Managers and other staff working as (9) look for customers who need help.

All staff are encouraged to contribute to a (10)

The store sometimes organises what Jack calls a (11) '.....',
for employees to consult him about promotion.

Some of the supermarket staff start work at 6 am to deal with all the (12)
that has been delivered to the store.

The store uses a (13) system to order goods from the distribution centre.

When placing orders, managers always evaluate the impact of various things, including the
(14), on sales.

07 You will hear a geology professor asking two students, Cathy and Jason, about a field trip they have just returned from. For questions 15–20, choose the answer (A, B, C or D) which fits best according to what you hear.

- 15 What do Cathy and Jason agree was disappointing?
- A the length of the field trip
 - B the number of people participating
 - C the type of accommodation they had
 - D the level of support from the tutors
- 16 They both think they benefited from the field trip by learning
- A not to get distracted.
 - B to consider other people's opinions.
 - C to trust his own judgment.
 - D not always to follow his first idea.
- 17 How does Cathy feel about her project?
- A She is not certain that she chose the topic wisely.
 - B She thinks she has done as well as she can.
 - C She wonders if her approach to the topic is mistaken.
 - D She hopes she has done some original work.
- 18 What do they agree about the field trip in relation to the rest of their course?
- A It brought the subject to life.
 - B It was enjoyable without contributing significantly to their understanding.
 - C It was useful but should have been shorter.
 - D Its timing has negatively affected other aspects of their studies.
- 19 What does Jason suggest about the impact of the field trip on his feelings about geology?
- A It has revived his initial enthusiasm for the subject.
 - B It has reinforced his reservations about geology as a career.
 - C It has demonstrated to him that he lacks some skills that geology requires.
 - D It has raised fresh doubts about his enjoyment of the subject.
- 20 What type of work does Cathy expect to do when she graduates?
- A developing alternative sources of energy
 - B minimising the environmental impact of fossil-fuel extraction
 - C encouraging a reduction in energy consumption
 - D increasing the efficiency of fossil-fuel extraction



You will hear five short extracts in which people are talking about their leisure activities.

TASK ONE

For questions **21–25**, choose from the list (**A–H**) the original reason each speaker gives for choosing their leisure activity.

While you listen you must complete both tasks.

- A** They wanted to get fit.
- B** They wanted to make new friends.
- C** They wanted mental stimulation.
- D** A friend recommended it.
- E** They were told they weren't suited to doing it.
- F** It was popular with other students.
- G** They wanted a career doing that activity.
- H** One of their parents introduced them to it.

Speaker 1 **21**

Speaker 2 **22**

Speaker 3 **23**

Speaker 4 **24**

Speaker 5 **25**

TASK TWO

For questions **26–30**, choose from the list (**A–H**) how each speaker feels about their leisure activity now.

- A** aware they are less skilled than they thought

Speaker 1 **26**

- B** surprised at the standard they have reached

Speaker 2 **27**

- C** unsure whether or not to continue

- D** delighted they have achieved a target

Speaker 3 **28**

- E** concerned they made a poor choice

- F** disappointed that they cannot carry on

Speaker 4 **29**

- G** pleased they have become well known

- H** puzzled by its lack of popularity

Speaker 5 **30**